

SCENARIO – HOME BROADBAND

With a family of 6, four children aged between 8 and 16 and his wife, managing home broadband has become a nightmare for Peter. He has recently upgraded the package to deliver 90 GB and even then, Peter has to buy extra 10 GB at least, at the end of each month. His children claim that they do not consume more than 10 GB for the month and they claim that they use mobile data, most of the time. Peter admits that the whole family may use around 10 GB for Netflix movies but that does not add up to 100 GB per month. Peter has tried many solutions that claimed to solve the issue but none proved to be satisfactory.

This is when, Peter came across centraSERV APP and he decided to give it a try, almost in desperation. The APP was downloaded after purchasing an Internet Access Gateway (AG) that is compatible with the centraSERV platform. The configuration did not take more than a couple of minutes and Peter was able to allocate 10 GB for each family member and the balance 30 GB for the whole family. Since centraSERV is Cloud based, Peter could access the platform even when he is overseas to view broadband usage statistics.

Peter's family is happy now as they still keep using their broadband at home, without any change in the way they use their devices. Each device has to be authenticated by Peter as the Administrator only once and thereafter, they have access to broadband without any password. Even the friends and visitors are issued with One-Time-Password (OTP) that they could use to use broadband when they are at Peter's now. Such usage could also be debited to a particular family member or to the family pool, which all agree is a fair arrangement.

The APP has many more features. Peter uses the APP to make hotel reservation when he travels and the APP allows him to checking-in at the hotel without any form filling at the reception. Also, the APP provides Peter with complimentary WiFi as soon as he is checked-in. In addition, Peter is able to access the room as well as control the room with the same APP. This is when Peter decided to convert his home to a SmartHome and use the APP to control his lights and other electrical devices at home.

Peter's wife Jane started using the APP to make medical appointments for the children and she is connected to complimentary WiFi, at each hospital or dental clinic, as soon as she arrives at the venue.

Peter's children use the APP to buy movie and train tickets and enjoy complimentary WiFi as soon as they reach the movie theater or the train. They use the APP to book Uber, simply because the centraSERV keeps a track of their trips as well as how much each trip cost them, along with all other personal expenses.

centraSERV APP has changed the way Peter's family transact their day-to-day business, in addition to managing their broadband usage at home, which is no more a puzzle for anyone, at the end of each month.